

Casey-Scarlett Haylock, Resources Manager (she/her)



Expertise

Operations & people management, operational delivery, compliance, resource management, strategic planning, and development.

About

Casey has 5 years of management experience spanning across people management, resource management and operations management. Managing teams and projects across a wide variety of industries from inbound contact centres working with 400+ clients and several major industries to the UKHSA's Test & Trace campaign. Casey has a track record of using excellent organisational skills to pull teams together and provide required results.

Whilst working full-time, Casey also committed to furthering her education, earning a First-Class Bachelor's Degree in Business Management, and most recently, a Level 5 diploma in People Management to become an associate with the Chartered Institute of People and Development.

Background

- Operations Manager, Sitel
- BA (Hons) Business Management, First Class
- Level 5 Assoc. CIPD People Management Diploma

